# Transcript: "“Impact of AI in job roles”

 *[Text appears that reads: “Impact of AI in job roles.”]*

**Voiceover:** As AI evolves, it’s not just changing how we do things, it’s also creating entirely new roles and processes that didn’t exist before.

An arrow points upward. Other arrows point left and right. Then, a man shrugs. A question mark appears next to him.

**Voiceover:** What does this mean for us?

A smiling man works on a laptop.

**Voiceover:** It means we need to be agile learners, ready to adapt.

A wrench tightens a nut. A staircase is made from building blocks.

**Voiceover:** Whether it’s upskilling to master new techniques or gaining new skill sets to adapt to the new landscape.

The word “AI” appears above a dollar sign, a gear and a stethoscope.

**Voiceover:** This is already happening! AI is making waves in finance, healthcare, manufacturing, and beyond.

A magnifying glass hovers over a laptop screen that displays a dollar bill and a hat and sunglasses.

**Voiceover:** In finance, AI is assisting with fraud detection, risk management, and improving client experiences.

The Copilot logo appears.

**Voiceover:** Take Microsoft's Copilot for Finance, for instance.

A man works at a laptop. A Copilot logo appears next to a Microsoft 365 logo, a Dynamics 365 logo and an SAP logo. Dotted lines connect the logos.

**Voiceover:** It assists in automating tasks and uncovering insights within Microsoft 365, bridging the gap with systems like Dynamics 365 and SAP.

A clock ticks next to a dartboard, a dollar sign and moving gears.

**Voiceover:** This not only saves time but also allows finance teams to focus on strategic work that drives growth.

**Voiceover:** Switching gears to healthcare, AI steps in as a trusted companion.

A woman in a lab coat works at a laptop. Icons appear showing a telescope, a dollar sign, a clipboard, a microscope and a heart.

**Voiceover:** It’s streamlining systems, managing costs, and supercharging patient services.

A lab technician studies beakers and test tubes.

**Voiceover:** For example, AI is assisting in diagnostics, making medical tests more precise, especially for those who need it most.

A man and woman sit on a couch. Then, a magnifying glass examines a clipboard.

**Voiceover:** It’s even detecting conditions like depression through speech patterns.

The word “AI” appears above a container labeled battery energy storage.

**Voiceover:** In the energy sector, AI is a force driving us towards a greener future.

Arrows point at wind turbines.

**Voiceover:** Wind farms equipped with AI sensors can predict wind patterns and adjust the turbine angles to capture maximum wind energy, increasing efficiency but also extending the life span of the turbines.

A man in a jumpsuit and safety vest works at a computer terminal.

**Voiceover:** And in manufacturing, AI systems can analyze data from machinery to predict when a part might fail.

In front of many robotic arms, hands hold a tablet, displaying a chart.

**Voiceover:** This allows for maintenance to be scheduled before a breakdown, minimizing downtime, and saving costs.

Shopping bags appear above a bar graph.

**Voiceover:** AI can also help forecast product demand, helping keep the right amount of stock on hand.

Outside of a storage locker filled with boxes, a downward arrow appears next to a bag with a dollar sign on it.

*[A stamp appears that reads: “In stock.”]*

**Voiceover:** This reduces storage costs and ensures products are available when customers need them.

An exclamation mark appears on a vending machine. A drill and an angle grinder appear.

**Voiceover:** AI can also aid in predicting when drills or other machinery might malfunction.

A man in a hard hat looks at a sign that reads, “safety”. A man looks through binoculars. A man wearing goggles works on a piece of machinery.

**Voiceover:** This allows for repairs or part replacements to occur before a mishap disrupts operations that could lead to environmental or human harm.

**Voiceover:** Now, imagine walking into a store where everything is personalized for you.

A woman looks at closet full of clothing and purses. Another woman holds several shopping bags.

**Voiceover:** That’s what AI is doing in retail.

People appear next to photos of boots, a dress, a watch, a hat and a purse.

**Voiceover:** It’s transforming the shopping experience by personalizing the shopper’s journey and enhancing the experiences of the store associates.

A large group of protesters hold blank signs. They stand on a bridge next to people in suits and a judge in a robe, who stands in front of government buildings.

**Voiceover:** In the public sector, AI is the bridge between governments and citizens, tackling societal challenges with initiatives like Microsoft’s AI for Good.

Then, the word “AI” appears next to Roman columns, and above a city skyline. Icons appear, showing a hammer, a lightbulb, a wrench, a car, a building and a wind turbine.

**Voiceover:** By promoting the responsible use of AI in government, we can enhance citizen services, support public sector workers with new tools, and improve connections.

A woman holding a tablet stands in front of a crop.

**Voiceover:** When it comes to the agricultural sector, AI is a trusted companion.

A satellite hovers above a farm. Percentages and graphs are projected onto the fields. A beam is sent from a satellite dish to the satellite.

**Voiceover:** Project FarmVibes is a prime example of an initiative that is turning data into insights, from soil sensors to satellites helping farmers optimize their farming practices.

A group of workers in hard hats cheer next to a pair of hands making pottery.

**Voiceover:** As these examples show, AI isn’t just reshaping sectors; it’s enhancing the very fabric of our jobs in a way that empowers us more.